



Ngadju Gateway Motel

Formally

Great Western Motel

Changed to NGADJU GATEWAY MOTEL, Dec 1 2025, from the GREAT WESTERN MOTEL

11-15 Prinsep Street, Norseman WA 6443

admin@ngmn.com.au (08) 9039
1633

ACCOUNTS & CORPORATE BOOKINGS

accounts@ngmn.com.au 0491 065 679

BOOKING - TERMS AND CONDITIONS.

Please read these terms and conditions carefully. When you make a booking, you accept on behalf of your party the terms of these booking conditions. It is your responsibility to ensure that all of the details on your confirmation documents are correct and to bring to our attention any errors or discrepancies within 48 hours of your booking.

BOOKINGS AND QUOTES

Bookings can be made online at www.ngadjugatewaymotel.com.au or by calling Ngadju Gateway Motel on (08) 9039 1633. Reservations are subject to availability and actual pricing at the time of booking. Any verbal quote given is an estimate only of price, which will be subject to written advice on confirmation of booking. You agree to

pay the rate for each night of your stay and any additional charges up until the time you have departed the accommodation. The accommodation may be occupied by you only for the period stated on the booking confirmation.

PAYMENT POLICY

A credit card guarantee is required at the time of booking. Payment can be processed by the Motel any time within the 48hr non cancellation period. If a longer or multi room booking has attracted a 50% deposit, full payment can be processed by the Motel any time within 7 days of arrival. If payment is not received by the due date requested, we reserve the right to cancel the booking.

PAYMENT OPTIONS

We accept payment by credit cards, Visa, MasterCard or AMEX. All payments are processed in AUS dollars. Payments can be made via direct deposit, and payment in full must be received prior to arrival. Payment by direct credit will be accepted by prior arrangement and payment must be received prior to check in.

CASH PAYMENTS

If paying by cash, payment must be paid in full on arrival. All guests are also required to present a major credit card and government issued photo identification even if you are paying by cash. Cheques and foreign currency are not accepted.

SECURITY DEPOSIT

A credit card guarantee is required at time of check-in. Your credit card will be debited in the event of damage to the property, equipment, breakages or if extra cleaning is required. Where a credit card is not available a \$200 cash deposit will be required on check-in.

RATES & CHARGES

Rates quoted are in Australian dollars and are subject to change at any time. Rates are inclusive of GST where applicable. Any verbal quote given is an estimate only of price, which will be subject to a written advice on confirmation of the booking. The price of your accommodation cannot be guaranteed until a deposit is received, or a valid credit card is provided at the time of the booking.

CANCELLATION TERMS & CHARGES

If you cancel your booking 48 hours or more before your scheduled arrival, there will be no charge*. Any cancellations received within 48 hours of arrival may at the Motels discretion incur full cost of the booking. The Motel at its discretion may allow early check outs or adjustments to reduce booking lengths. *Group or Corporate bookings - may require a non-refundable 50% deposit at the time of booking, with the balance charged 7 days prior to arrival.

CHECK IN & CHECK OUT

Check in time is 2.00 pm on the day of arrival and the room is to be vacated by 10.00 am on the day of departure. An additional fee may be charged if you do not check out by 10.00 am. Early arrivals and late check outs are at the discretion of Management and must be requested at the time of booking. Whilst every effort will be made to accommodate early arrivals and late departures, the only way to ensure early check-in or late check-out is to book an extra night.

LATE ARRIVALS

Guests arriving outside reception hours (after 7:30pm) will normally find a key and map in the key box across from reception.

CLEANING

Extra cleaning and linen change can be arranged during your stay for an additional charge, at a cost to

you. Please contact management for further details. On departure your room is to be left in a clean and tidy state. Extra cleaning charges will apply if this condition is breached and will be deducted from your deposit or credit card. Work boots are not to be worn inside rooms. Dirty carpets will incur a \$30 cleaning charge.

SMOKING

Smoking inside any rooms is strictly prohibited. If there is any evidence of smoking inside rooms you will be charged an additional \$100 for a specialised clean to eliminate odors. Please ensure doors and windows are closed if smoking near rooms

PETS

Pets are only permitted in selected Pet-Friendly rooms and must be approved prior to arrival. Pets are to be toilet trained and have their own bed. Under no circumstances are pets to be allowed on motel furniture at any time. Pets are not to be bathed in the Motel bathrooms. Pets are not to be left in rooms unattended. Extra cleaning charges will apply if any of these conditions are breached and will be deducted from your deposit or credit card.

UNDECLARED PETS

If you bring pets into our non pet-friendly rooms and they have not been pre-approved you will be charged a \$50 fee and or you may be asked to leave the property immediately.

CHILD POLICY

Well behaved children of all ages are welcomed. As the parents, guardians or chaperones of children you are personally and legally responsible for and must supervise them at all times. For safety reasons please do not leave children unattended in guest rooms or allow them to roam the motel property unsupervised. Children must be supervised in the pool area at all times. Children sleep free on existing bedding, within the maximum allowed guests per room. If a rollaway bed is required a charge of \$20 will apply. A portable cot will incur a fee of \$10. Fee includes linen and towels for the extra guest. For the purpose of this clause "Child" or "Children" means a person or persons aged between 2 years and 17 years; "Infant" means a person under the age of 2 years; and "Adult" means a person aged 18 years or over. All ages will be determined from the date at which accommodation commenced. Children and infants may not stay in any room without an adult.

NUMBER OF GUESTS

At no time during your occupancy is the number of guests staying to exceed the number booked, unless prior approval is sought and given by management. The use of extra beds other than the number booked will attract an additional tariff. Any persons exceeding the maximum occupancy of the property will be considered trespassers and will be evicted.

PERSONAL BELONGINGS

You acknowledge that we do not cover your personal belongings under our insurance policy and therefore take no responsibility for any loss or damage of the occupants personal property left on the premises and agree that you will not make any claim against us for any damages or loss to your personal belongings regardless of how or where the loss or damage occurred.

BEHAVIOUR

Parties or gatherings are strictly prohibited, unless prior arrangements have been made with Management. Disturbance to other Motel guests and neighbours including excessive noise and music is prohibited and may result in eviction without refund. If a noise complaint is received a first warning will be given, if a second complaint is received this will result in immediate eviction with no refund.

BREAKAGES AND DAMAGES

Damages or breakages of furniture or furnishings must be reported to Management immediately. Breakages or damages to the property and all communal or external areas that are caused by any guest and/or a guest's visitor will be charged and recouped in full from the guest's credit card or deducted from the guest's refundable deposit. Excess cleaning required on departure or replacement of items removed from the accommodation will be charged to the guest's credit card. Furniture, fixtures and fittings are not to be altered or moved between rooms or properties. There will be a charge incurred if furniture is not returned to its original location.

LOCKOUTS & LOSS OF KEYS

Loss of keys will incur a \$40.00 replacement charge.

LIABILITIES

You acknowledge that we do not accept liability for any injury, damage, loss, additional expenses and disruptions due to electrical storms or other acts of God caused directly or indirectly by events, which are beyond our control and agree not to make any claim in relation thereto.

NO TENANCY

You agree that regardless of your length of stay in there is no tenancy or other rights created under any Landlord and Tenant laws and there are no such laws that apply to your stay.

CHANGES BEYOND OUR CONTROL

Compensation will not apply if a significant change is made for reasons beyond our control. These include: war, threat of war, riots, civil disturbances, terrorist activity, industrial disputes, natural and nuclear disasters, fire, epidemics, health risks, changes due to rescheduling or cancellation of flights by an airline or alteration of the airline or aircraft type; closed or congested airports or ports, cyclones and other actual or potential severe weather conditions, act of government or public authorities or other circumstances amounting to force majeure and/or Acts of God.

BREACH OF TERMS AND CONDITIONS

You agree that, should you or your guests breach any of the terms and conditions:

You will pay to us the total loss or damage that we suffer as a result of that breach and hereby authorise us to debit your credit card or apply your refundable deposit in payment of that loss or damage and we may evict you and your guests without notice

TRAVEL INSURANCE

We highly recommend you purchase comprehensive travel insurance at time of booking. We suggest that the policy should include, but not be limited to, the reimbursement of any monies paid in the event the travel is cancelled; loss or damage to personal baggage and loss of money and medical expenses.

PAYMENT OF DEPOSIT OR FULL PAYMENT CONSTITUTES ACCEPTANCE OF THESE TERMS AND CONDITIONS

The terms and conditions of booking are subject to change without notice.